

DISCLAIMER FOR PAINTED WOOD

The natural process of expansion and contraction in painted wood kitchen cabinets is not new or indigenous to Rosebud. Therefore, painted cabinetry, made of US Hardwoods should be expected to “move” during the seasons throughout a year. Changes in temperature that naturally occur from season to season, humidity, or prolonged moisture will cause “movement” in hardwood products consequently hairline cracks or “separation” may appear becoming visible over the joint areas. Like the rest in our industry, Rosebud does not consider an open joint line in the painted finish a defect or a quality issue that is an issue of warranty. Wood may expand and contract differently from cabinet to cabinet- regardless joints within the same cabinet may behave differently. Some joined wood may not show any joint lines, others may be slightly visible, while others may display easily visible joint lines. Rosebud is unable to control the consequences that may develop in ones home even under normal use in a painted cabinet. The finish will still protect the surface, and the structural integrity of the joint will not be affected yet, exposure to extreme temperature, humidity, and moisture will create open joints in the painted finish. These issues are shared by every manufacturer in our industry of all wood painted cabinets and are not unique to Rosebud. An exposed open wood joint can be damaged from prolonged exposure to water or heavy moisture. Therefore, wipe off any excess moisture from cabinet surfaces as soon as possible.

Discoloration: All paints, lighter colors are more visible, are susceptible to discoloration due to airborne particles such as cooking, grilling, tobacco, smoke, fireplaces or candles and UV exposure. Prolonged exposure to natural or artificial light may alter the finish color, fading of darker colors will occur in direct sun light or overexposure to UV light. Moisture may also discolor the finish and its ability to protect subsurface hardwoods.

Therefore, for the reasons stated above, the warranty of Rosebud’s painted product (special finishes), STRUCTURALLY, is one year from date of purchase. However, there is no warranty and there is no implied period to warranty noticeable imperfections as discussed above i.e. seams, discoloration, smoke (heat related), cooking related, moisture related, and UV related discoloration due to normal standard and customary use in ones home.